

No Party Policy

Dear Valued Guest of Mantra Group

As the Managers of Mantra Sun City, we are entrusted by both apartment owners and property guests to act in accordance with state legislation to administer, manage and control a safe and pleasant environment, providing quiet enjoyment of both the common property and our holiday apartments.

As responsible Building Managers we would like to bring the following Terms and Conditions to your attention to ensure all of our guests and their visitors understand our commitment to ensuring the property is enjoyed by our guests and the property residents.

Terms and Conditions:

- No more than the registered number of guests are permitted in the apartment for overnight stays.
- After 9pm, noise must be kept to a minimum and in accordance with local legislation governing noise control. Unregistered guests creating a nuisance may be asked to vacate the premises.
- The apartment and its contents on departure will be returned in a similar condition to arrival. If you have any concerns with your apartment on arrival, please notify reception immediately.
- The apartment must not be used for any illicit activities.
- Objects must not be thrown from the balconies.
- No smoking is permitted within the apartments. Designated smoking areas are provided for your convenience.
- Close Circuit TV cameras are in use in and around the property. Footage may be used as evidence in a court of law.

Breach of Terms and Conditions:

- **Guests found breaching the terms and conditions may be evicted without prior warning** and, if required, law enforcement will be notified and requested to attend.
- Should we suspect involvement in illicit activities in the apartment or in or around the property, we have the right to contact the police to investigate further.
- Management reserves that right to inspect the apartment during your stay or on departure.
- Should a room be deemed unusable after your departure or eviction, you will be liable for all expenses to return the apartment to its original state along with any related loss of income incurred during this period, charged at the current best available rate.
- Eviction will include the loss of all prepaid monies held for the remaining duration of the booking; this balance will not contribute towards any outstanding incidentals or any damages including the potential loss of income due to any damages.

I / we hereby understand and agree to the above stated Terms and Conditions and accept the states outcomes of any breaches to these Terms and Conditions.

Registered Guests (please print)

First Name	Surname	Signature
5		
6		

DECLARATION FOR GUESTS – HOTELS IN AUSTRALIA

Dear Guest,

Due to the recent outbreak of Coronavirus (COVID-19) and in line with Australian government guidelines to mitigate the spread of COVID-19, and having regard for your health and safety and that of our employees and other guests, we request for your cooperation in taking precautionary measures to prevent the spread of the COVID-19.

If you would kindly fill out this declaration it would be most appreciated.

Your privacy is important to us. In providing the information in this form, you consent to our collection, use, processing, transfer, and/or disclosure of your personal data, including any sensitive data, in accordance with all applicable laws for the purposes of:

- monitoring, evaluating, and responding to the COVID-19 outbreak;
- providing accommodation and services in the Hotel having regard to Public Health Agency guidelines, and, to the extent necessary, for the safety of our guests and staff;
- providing information to Public Health Agencies, medical personnel and any other relevant governmental agency.

Please note that we will securely retain this information for a period of 30 days following your check-out from the hotel after which time it will be securely destroyed.

	Yes	No
Question 1		
Are you required to self-isolate due to your travel history?	<input type="checkbox"/>	<input type="checkbox"/>
Question 2		
Have you had close contact with someone who has been diagnosed with or is suspected of having COVID-19 in the past 14 days?	<input type="checkbox"/>	<input type="checkbox"/>
Question 3		
Do you have any reason to believe that you have or may have COVID-19?	<input type="checkbox"/>	<input type="checkbox"/>

If your answer is “Yes” to any question please consult the Australian Government Department of Health website including, in particular its published information for hotel guests:

https://www.health.gov.au/sites/default/files/documents/2020/03/coronavirus-covid-19-information-for-hotel-guests_0.pdf

If you become ill with COVID-19 related symptoms, are tested for or diagnosed with COVID-19 or become aware of the need to self-isolate while staying at the hotel or within 14 days of your stay, please inform us immediately and follow the advice of the Public Health Agency for the State in which you are located. The number for each Public Health Agency is available at: www.health.gov.au/state-territory-contacts

Name	_____	Room No	_____
Nationality	_____	Date of check-out	_____
Mode of transport (air/sea/land)	Flight No:	Vessel Name:	Train/bus Detail:
	_____	_____	_____

Thank you for your understanding and co-operation and we apologise for any inconvenience caused.

Sign here

Date