

PARTNERSHIP PROGRAM - TERMS & CONDITIONS

- The Partnership Program (**Program**) is offered by Accor Apartments & Leases (**Accor A&L**).

Membership and use of card

- The Program is only open to individuals who own a unit or apartment in a Accor Apartments & Leases letting pool (**Member**). Every Member who participates in the Program is bound by these terms and conditions.
- Only one card will automatically be issued per apartment/unit. However upon request and proof of ownership additional cards may be issued to apartment owners whereby more than one individual owns a unit or apartment in the Accor A&L letting pool.
- Before using the card, Members must sign the signature panel and activate the card by logging on to <https://www.mantrahotels.com/invest-with-us/benefits/partnership-program> (**Program Website**) and verifying their personal details.
- The Member should not disclose his or her number displayed on the back of the card to anyone else.
- The Program card is strictly personal. It cannot be sold or lent, is not transferable and is not redeemable for cash.

Program entitlements

- The Program card entitles any Member to up to 25% discount off packages and rates (excluding last minute rates) at participating Art Series Peppers[®], Mantra[®] and BreakFree[®] Retreats, Resorts and Hotels in Australia and New Zealand (**Participating Properties**).
- The Program card also entitles any Member to a 15% discount off hotel rates at participating Accor properties in the Asia Pacific region.
- Last minute rates are already heavily discounted, however the Program card will entitle a Member to a minimum of 10% discount off the last minute rates for any Participating Property. (Last minute rates are typically for stays which occur within 28 days of the date of booking.)
- Members must present their card along with photo identification at check in to verify their Member status, in order to receive the relevant discount.
- If at time of check-in proof of ownership can not be established then standard sell rates at time of check-in will apply to the booking.
- A full list of Participating Mantra Hotels Properties may be viewed on our website at www.mantrahotels.com (**Mantra Website**).
- The Program card also entitles Members to additional benefits from various Alliance Partners. Alliance Partners and the benefits they provide can change from time to time without notice. This information will be updated on the Program Website.
- Please contact each Alliance Partner directly to obtain information on their booking terms and conditions.
- The members are the only people who can participate in the program, however it is acknowledged that people outside the program may have access to the same benefits or discounts through other means”

Bookings

- Participating Property bookings made under the Program should be made via the Mantra Website
- When making a reservation via the Mantra Website, Members must enter their promo code number (located on the back of the card) in the promotional code field

to be eligible for any discount. The discount will appear at the 'book now' stage after the promotional code has been entered.

- If Members are unable to book via the Mantra Website, reservations can also be made by phoning 1800 080 878 and quoting the Program code number.
- All bookings are subject to availability.
- All bookings for participating Accor hotels, must be made via the Accorhotels.com website
- Mantra Hotels' normal booking terms and conditions apply to each Participating Property and these can be viewed via the Mantra Website at <https://www.mantrahotels.com/terms-and-conditions/>
- Accor normal booking terms and conditions apply to each Participating
- Some conditions and exclusions may apply from time to time and minimum stays may apply at certain times. Conditions, exclusions, block out periods and minimum stays may vary for each Participating Property.

General terms

- A Member's card will expire annually. Updates regarding the renewal of the Partnership Program will be distributed to Members one month prior to expiration, provided that the card holder is still a Member. Members may cancel their card and participation in the Program at any time by providing MG with notice.
- Once a card holder is no longer a Member of the program they are no longer entitled to use the Partnership Program card. The card should then be destroyed by the Member.
- Accor A&L reserves the right to vary these terms and conditions from time to time without notice to Members. Current terms and conditions will be published on the Website.
- Accor A&L gives no warranty as to the continuing availability of the Program. Any and all offers, discounts and other benefits associated with the Program may be varied or withdrawn by MG at anytime upon 30 days written notice to Members.
- Any misuse of the card or this Program in contradiction with the then current terms and conditions may result in the immediate cancellation or suspension of the card and any discounts or benefits attaching to the card, subject to any rights that cannot be excluded by applicable law.
- To the extent permitted by law, Accor and any of their officers, employees or agents are not liable for any loss or claim of any kind (including, without limitation, consequential or economic loss or loss of profits), arising under or in connection with these terms and conditions or the Program, including, without limitation, any changes to these terms and conditions.
- It is a condition of these terms that a Member consents and authorises Accor A&L to collect, use and disclose personal information of the Member for the purposes of that Member's participation in this Program.
- For further information about the Partnership Program terms and conditions, please phone Accor A&L's Owner Relations team on 1300 559 232.