

 Art Series

PEPPERS

mantra

BreakFree

Feel Welcome,
Feel Valued

Answering Your Questions

1. I'm looking to book a Sofitel, Pullman, Novotel, Mercure, Ibis, or other AccorHotels branded property: how do I do this?

You can book any of these new hotels by visiting AccorHotels.com

2. Can I book Breakfree, Mantra, Peppers or Art Series hotels on the AccorHotels website?

Not yet. We will be working hard to make this easier for our guests but for now, please continue to visit MantraHotels.com to book your stay as you would normally.

3. Will my Mantra owner's card and benefits program be recognized at AccorHotels?

We're working hard to integrate your owner program across the AccorHotels network with new owner-exclusive experiences and benefits. For now, your owner program remains unchanged and we will let you know as soon as new benefits to the program become available.

4. I'm a Mantra owner receiving discounted or complimentary nights, can I enjoy these benefits with AccorHotels?

Not as yet. We are working hard to extend benefits across the AccorHotels network but for now, you can continue to enjoy these benefits only at existing Mantra properties.

5. When can I expect to hear more about the benefits of the new AccorHotels loyalty program as a Mantra+ member?

We will be working hard on this and we will update you as soon as any changes to the program are available. We thank you for your loyalty and we look forward to welcoming you on your next visit.